



Commercial  
Vehicles

# The New Crafter Range

## Specifications



# Features and Specifications

| Safety and Security   | Van | Single Cab | Dual Cab |
|---|-----|------------|----------|
| <b>Airbags</b>  |     |            |          |
| Front airbag for driver and front passenger   | ●   | ●          | ●        |
| Side and curtain airbags for driver and front passenger <sup>#</sup>  | ●   | ●          | ●        |
| <b>Seat belts</b>   |     |            |          |
| 3-point seat belts with height adjustment and belt tensioners for driver  | ●   | ●          | ●        |
| Seat belt warning light and buzzer for driver's seat  | ●   | ●          | ●        |
| <b>Brakes and Traction Control</b>  |     |            |          |
| Multi-Collision Brake (MCB)   | ●   | ●          | ●        |
| Adaptive Electronic Stabilisation Programme (ESP)   | ●   | ●          | ●        |
| Anti-Lock Braking System (ABS)  | ●   | ●          | ●        |
| Brake Assist (BA)   | ●   | ●          | ●        |
| Traction Control System (TCS)   | ●   | ●          | ●        |
| Electronic Differential Lock (EDL)  | ●   | ●          | ●        |
| Hill Hold Assist  | ●   | ●          | ●        |
| Crosswind Assist  | ●   | —          | —        |
| <b>Driver Assistance Technology</b>   |     |            |          |
| Front Assist with City Emergency Brake*   | ●   | ●          | ●        |
| Driver Fatigue Detection*   | ●   |            |          |
| Front and Rear Park Distance Control* (PDC) with Rear View Camera*  | ●   | ●          | ●        |
| Preparation for Rear View Camera*   | —   | ○          | ○        |
| <b>Driver Assistance Package 1</b>  |     |            |          |
| Fog Lights with cornering function, 'Light and Sight' windshield wiper intermittent control with light and rain sensor and separate daytime running light with automatic headlight control, 'Leaving Home' function and manual 'Coming Home' function | ○   | ○          | ○        |
| <b>Driver Assistance Package 2</b>  |     |            |          |
| Side Protection*, Rear Traffic Alert*, Blind Spot Monitoring*, Lane Keep Assist* and Electric Folding Mirrors   | ○   | —          | —        |
| <b>Driver Assistance Package 3</b>  |     |            |          |
| Park Assist*, Side Protection*, Rear Traffic Alert*, Blind Spot Monitoring*, Lane Keep Assist* and Electric Folding Mirrors   | ○   | —          | —        |
| <b>Driver Assistance Package 4</b>  |     |            |          |
| Adaptive Cruise Control (ACC)*  | ○   | —          | —        |
| <b>Driver Assistance Package 4Motion</b>  |     |            |          |
| Mechanical Differential Lock* and Hill Descent Assist*  | ○   | ○          | ○        |
| <b>Driver Assistance Package 'Chassis'</b>  |     |            |          |
| Adaptive Cruise Control (ACC)*, Lane Keep Assist* and Electric Folding Mirrors  | —   | ○          | ○        |

● Standard ○ Optional — Not Available MWB = Medium Wheelbase LWB = Long Wheelbase LWO = Long Wheelbase with Overhang FWD = Front Wheel Drive RWD = Rear Wheel Drive C35 = standard 3.55t GVM single rear tyre C50 = standard 4.49t GVM twin rear tyre

<sup>#</sup>Excludes Crafter Van with super-high roof. \*Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

| Safety and Security   | Van | Single Cab | Dual Cab |
|---|-----|------------|----------|
| <b>Locking and Security</b>   |     |            |          |
| Anti-theft alarm system with backup horn, interior monitoring and towing protection       | ○   | ○          | ○        |
| Central locking system with radio remote control and interior release mechanism           | ●   | ●          | ●        |
| Central locking system with radio remote control, interior release mechanism and SAFELOCK | ○   | ○          | ○        |
| Child safety lock in passenger compartment  | ○   | —          | —        |
| Two (2) remote control folding keys   | ●   | ●          | ●        |
| Engine immobiliser (electronic)   | ●   | ●          | ●        |
| One (1) Chock   | ○   | ○          | ○        |
| Two (2) Chocks  | ○   | —          | —        |
| First aid kit, warning triangle, safety vest and warning light                            | ○   | ○          | ○        |
| <b>Lighting</b>   |     |            |          |
| Twin Halogen headlights   | ●   | ●          | ●        |
| Headlight range adjustment  | ●   | ●          | ●        |
| Separate Daytime Running Lights (DRL)   | ●   | ●          | ●        |
| LED headlamps with separate LED Daytime Running Light                                     | ○   | ○          | ○        |
| High rear stop light  | ●   | —          | —        |
| Rear fog light  | ●   | ●          | ●        |
| <b>Head Restraints</b>  |     |            |          |
| Front safety optimised head restraints, height adjustable                                 | ●   | ●          | ●        |

## Exterior Equipment and Styling

|   |           |   |   |
|---|-----------|---|---|
| <b>Doors</b>  |           |   |   |
| Sliding door, left, in load/passenger compartment   | ●         | — | — |
| Sliding door, right, in load/passenger compartment with additional 12 Volt socket in load/passenger compartment and grab handle on partition in load/passenger compartment  | ○         | — | — |
| Sliding door in load area with interlock for certain opening positions and increased lift-out distance, left and/or right and with additional 12 Volt socket in load/passenger compartment and grab handle on partition in load/passenger compartment | ○         | — | — |
| Rear barn doors with heated window, rear wiper and washer system  | ●         | — | — |
| 270 degree opening rear barn doors  | ○ MWB/LWB | — | — |
|   | ● LWO     | — | — |
| <b>Roofs</b>  |           |   |   |
| Medium roof - body coloured   | ● MWB     | ● | ● |
|   | — LWB/LWO |   |   |
| High roof - body coloured   | ● LWB/LWO | — | — |
|   | ○ MWB     |   |   |
| Super high roof - body coloured   | ○ LWB/LWO | — | — |
|   | — MWB     |   |   |
| Roof trim molded headliner in cabin   | ●         | ● | ● |
| Roof trim molded headliner in load/passenger compartment  | ○         | — | — |
| Preparation for roof rails  | ○         | — | — |
| Roof rack with two (2) movable bars under the roof and two (2) lashing rails under the roof   | ○         | — | — |

● Standard   ○ Optional   — Not Available   MWB = Medium Wheelbase   LWB = Long Wheelbase   LWO = Long Wheelbase with Overhang   FWD = Front Wheel Drive   RWD = Rear Wheel Drive   C35 = standard 3.55t GVM single rear tyre   C50 = standard 4.49t GVM twin rear tyre

| Exterior Equipment and Styling  | Van  | Single Cab                    | Dual Cab                                       |
|---|--|-------------------------------|--|
| <b>Windows</b>  |  |                               |  |
| Heat-insulating windshield made of laminated glass                                  | ●  | ●                             | ●  |
| Heat-insulating glass (green)   | ●  | ●                             | ●  |
| Windscreen wiper intermittent control   | ●  | ●                             | ●  |
| Heated windows with wiper/washer system in rear barn doors                          | ●  | —                             | —  |
| Electric power windows with comfort operation and circuit breaker (front)           | ●  | ●                             | ●  |
| Hinged side windows in 2 <sup>nd</sup> row (opening)                                | —  | —                             | ●  |
| Rear privacy glass (with 2 <sup>nd</sup> sliding door)                              | ○  | —                             | —  |
| Side window in load/passenger compartment, front left and/or right, fixed           | ○  | —                             | —  |
| Side window in load/passenger compartment, front left and/or right, sliding         | ○  | —                             | —  |
| Side window in load/passenger compartment, centre left and/or right, fixed          | ○ LWB/LWO<br>— MWB                             | —                             | —  |
| Side window in load/passenger compartment, rear left and/or right, fixed            | ○  | —                             | —  |
| Security mesh for windows in rear barn doors  | ○  | —                             | —  |
| <b>Body Enhancements</b>  |  |                               |  |
| Black bumper bar in front with painted trim panel in body colour                    | ●  | ●                             | ●  |
| Black exterior mirror housings and door handles                                     | ●  | ●                             | ●  |
| Black side protective strips  | ●  | ●                             | ●  |
| Unpainted radiator grille with one (1) chrome molding                               | ●  | ●                             | ●  |
| Roof rack mounting points   | 10 MWB / 13 LWB / 15 LWO                       | —                             | —  |
| Trailer hitch preparation (including trailer stabilisation)                         | ●  | ●                             | ●  |
| Side reflectors   | ●  | ●                             | ●  |
| Underbody stone guard   | ●  | ●                             | ●  |
| One towing eye in front and in rear   | ●  | —                             | —  |
| Gross Vehicle Mass upgrade from 3.55t to 3.88t                                      | ○ C35 MWB<br>— C35 LWB/LWO/C50                 | —                             | —  |
| Gross Vehicle Mass upgrade from 3.55t to 4t   | ○ C35 LWB<br>— C35 MWB/LWO/C50                 | ○ C35<br>— C50                | ○ C35<br>— C50                                 |
| Gross Vehicle Mass upgrade from 4.49t to 5t   | ○ C50<br>— C35                                 | ○ C50<br>— C35                | ○ C50<br>— C35                                 |
| Gross Vehicle Mass upgrade 4,49t to 5.5t  | ○ C50<br>— C35                                 | ○ C50<br>— C35                | ○ C50<br>— C35                                 |
| <b>Wheels and Tyres</b>   |  |                               |  |
| 16" steel wheels with centre wheel trim - 205/75 R16 C113/111                       | ● C35 FWD/C50                                  | ● C35 FWD/C50                 | ● C35 FWD/C50                                  |
| 16" steel wheels with centre wheel trim - 235/65 R16 C115/113 R                     | ● C35 4Motion                                  | ● C35 RWD Single Tyre/4Motion | ● C35 RWD Single Tyre/4Motion                  |
| Steel spare wheel - full size   | ●  | ●                             | ●  |
| Tool kit with vehicle jack  | ●  | ●                             | ●  |
| Tyre mobility set (12 Volt compressor and tyre sealant)                             | —  | ○                             | ○  |
| Tyre Pressure Monitoring System (TPMS)  | ○ C35<br>— C50                                 | ○ C35<br>— C50                | ○ C35<br>— C50                                 |
| <b>Suspension and Chassis</b>   |  |                               |  |
| Heavy-duty suspension system and shock absorption                                   | ○  | ○                             | ○  |
| Standard suspension system and shock absorption, heavy-duty stabiliser              | ○  | ○                             | ○  |
| Heavy-duty suspension system and shock absorption, reinforced heavy-duty stabiliser | ○  | ○                             | ○  |
| Reinforced front axle   | ○ C35 FWD/4Motion MWB<br>● C35 LWB 4Motion/C50 | ○ C35<br>● C50                | ○ C35 RWD Single Tyre<br>● C35 FWD/4Motion/C50 |

● Standard   ○ Optional   — Not Available   MWB = Medium Wheelbase   LWB = Long Wheelbase   LWO = Long Wheelbase with Overhang   FWD = Front Wheel Drive   RWD = Rear Wheel Drive   C35 = standard 3.55t GVM single rear tyre   C50 = standard 4.49t GVM twin rear tyre

| Comfort and Convenience  | Van   | Single Cab | Dual Cab |
|--|-------|------------|----------|
| <b>Air Conditioning, Batteries and Alternators</b>   |       |            |          |
| Climatic air conditioning system with dust and pollen filter in the cabin  | ●     | ●          | ●        |
| 2 <sup>nd</sup> evaporator (below roof in cabin; one 1-DIN slot in overhead compartment)   | ○     | ○          | ○        |
| 2 <sup>nd</sup> heater core (below right seat substructure) and 2 <sup>nd</sup> evaporator (below roof in cabin ; one 1-DIN slot in overhead compartment)  | ○     | ○          | ○        |
| Battery with increased capacity  | ○     | ○          | ○        |
| AGM battery and alternator with increased capacity   | ○     | ○          | ○        |
| Main battery switch  | ○     | ○          | ○        |
| 2 <sup>nd</sup> battery with cut-off relay and battery monitoring (AGM battery)  | ○     | ○          | ○        |
| 2 <sup>nd</sup> alternator with 180A   | ○     | ○          | ○        |
| <b>Cruise Control</b>  |       |            |          |
| Cruise Control, including speed limiter  | ●     | ●          | ●        |
| <b>Floor Covering</b>  |       |            |          |
| Rubber floor covering in cabin   | ●     | ●          | ●        |
| Wooden floor covering in load/passenger compartment, with loading edge protection in rear  | ○     | —          | —        |
| Wooden floor covering with wheel housing trim in load/passenger compartment  | ○     | —          | —        |
| Universal floor covering with lashing rings and longitudinal or transverse lashing rails   | ○ C35 | —          | —        |
|  | — C50 |            |          |
| Preparation for universal floor with or without plastic luggage compartment side trim  | ○ C35 | —          | —        |
|  | — C50 |            |          |
| Hardboard side trim panels - half height   | ○     | —          | —        |
| Plywood side trim panels - full height   | ○     | —          | —        |
| C rails, side panel and partition  | ○     | —          | —        |
| <b>In-Car Entertainment and Technology</b>   |       |            |          |
| <u>'Composition Media' audio system with App-Connect^</u>  |       |            |          |
| 8" colour touchscreen display with proximity sensor, AM/FM radio, CD player (MP3/WMA compatible), 2x SD card slots, AUX-IN/USB inputs (iPod®-compatible), Voice Control and four (4) speakers. Car menu with convenience and service settings. Includes display for Park Distance Control* and Rear View Camera*. App-Connect^ USB interface for Apple CarPlay®, Android Auto™ and MirrorLink® in dash panel.  | ●     | ●          | ●        |
| <u>'Discover Media' audio system with App-Connect^ and Satellite Navigation</u>  |       |            |          |
| 8" colour touchscreen display with proximity sensor, AM/FM radio, CD player (MP3/WMA compatible), 2 x SD card slots for music and navigation data, AUX-IN/USB inputs (iPod®-compatible), Voice Control and four (4) speakers. 2D and 3D (bird's eye) map views. Car menu with convenience and service settings. Includes display for Park Distance Control* and Rear View Camera*. App-Connect^ USB interface for Apple CarPlay®, Android Auto™ and MirrorLink® in dash panel. | ○     | ○          | ○        |
| Bluetooth® phone connectivity with contacts display and Bluetooth® audio streaming, operation via touchscreen audio unit or Multi-Function Display   | ●     | ●          | ●        |
| Audio, telephone, cruise control and Multi-Function Display controls mounted on steering wheel   | ●     | ●          | ●        |
| Media Control (with 'Discover Media' audio system)   | ○     | ○          | ○        |
| <b>Instrumentation</b>   |       |            |          |
| Speedometer and tachometer, electronic odometer and trip meter, service interval display, fuel and coolant gauges, low fuel warning light, adjustable illumination; chrome applications of the instrument cluster  | ●     | ●          | ●        |
| Multi-Function Display (MFD Plus) - exterior temperature, speed limit warning, average fuel consumption, brake pad wear indicator, average speed, current fuel consumption, range, journey time, service, gear recommendation, time, digital speed display, digital oil temperature gauge, language setting, light and sound   | ●     | ●          | ●        |

● Standard ○ Optional — Not Available MWB = Medium Wheelbase LWB = Long Wheelbase LWO = Long Wheelbase with Overhang FWD = Front Wheel Drive RWD = Rear Wheel Drive C35 = standard 3.55t GVM single rear tyre C50 = standard 4.49t GVM twin rear tyre

\*App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service, and connection cable (sold separately). \*Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

| Comfort and Convenience  | Van                      | Single Cab                       | Dual Cab  |
|--|--------------------------|----------------------------------|---|
| <b>Interior Lighting</b>   |                          |                                  |   |
| Two (2) LED reading lights in cabin  | ●                        | ●                                | ●   |
| Two (2) roof lights in load compartment  | ●                        | —                                | —   |
| Two (2) roof lights in 2 <sup>nd</sup> row in cabin  | —                        | —                                | ●   |
| Four (4) LED roof lights in load compartment (part of 'Cargo Area Upgrade Package')  | ○                        | —                                | —   |
| <b>Load Compartment</b>  |                          |                                  |   |
| Lashing rings for load restraint   | 10 MWB / 12 LWB / 14 LWO | 10 (with optional load platform) | 8 MWB with optional load platform<br>10 LWB with optional load platform |
| Two (2) 12 Volt sockets in the load area   | ●                        | —                                | —   |
| Partition (high) with window and protective grille   | ●                        | —                                | —   |
| Grab handle on the partition in the load area on the passenger side  | ●                        | —                                | —   |
| Load platform with folding aluminium drop-sides, safety latches and step integrated in the tailboard   | —                        | ○                                | ○   |
| Underride guard (with optional load platform)  | —                        | ○                                | ○   |
| <b>Mirrors</b>   |                          |                                  |   |
| Exterior mirrors with integrated LED turn signal and wide angle range (left: convex, right: convex)  | ●                        | ●                                | ●   |
| Exterior mirrors, power adjustable and heated  | ●                        | ●                                | ●   |
| Dimming breakaway interior rear view mirror  | ●                        | ●                                | ●   |
| <b>Seating</b>   |                          |                                  |   |
| Comfort Seat "Plus" for driver, longitudinal and height adjustment, electronically 4-way adjustable lumbar support, dual adjustable armrests | ●                        | ●                                | ●   |
| 2-seater bench for front passengers with under seat storage and foldable table in the backrest   | ●                        | ●                                | ●   |
| 4-seater bench for passengers in 2 <sup>nd</sup> row   | —                        | —                                | ●   |
| "ergoActive" suspension seat - driver  | ○                        | ○                                | ○   |
| "ergoActive" suspension seat - front passenger (replacing 2-seater bench with single seat)   | ○                        | ○                                | ○   |
| Heated seats, separately controllable (driver & front passenger)   | ○                        | ○                                | ○   |
| <b>Steering Wheel</b>  |                          |                                  |   |
| Electro-mechanical power-assisted rack and pinion steering   | ●                        | ●                                | ●   |
| Multi-function steering wheel, height and reach adjustable   | ●                        | ●                                | ●   |
| Audio, telephone, cruise control and Multi-Function Display controls mounted on steering wheel   | ●                        | ●                                | ●   |
| <b>Cabin</b>   |                          |                                  |   |
| Storage compartment under front passenger bench seat   | ●                        | ●                                | ●   |
| Storage compartment under passenger bench seat in 2 <sup>nd</sup> row  | —                        | —                                | ●   |
| Illuminated glove compartment with lockable lid  | ●                        | ●                                | ●   |
| Overhead storage with two 1-DIN-slots and reading lamp   | ●                        | ●                                | ●   |
| Four (4) cup holders in the dashboard  | ●                        | ●                                | ●   |
| Front door pockets   | ●                        | ●                                | ●   |
| Front sunvisors (folding and swiveling) with wide angle mirror on the front passenger side and ticket holder on both sides                   | ●                        | ●                                | ●   |
| Open storage compartments in the dashboard above the glovebox  | ●                        | ●                                | ●   |
| Open storage compartment next to gear lever  | ●                        | ●                                | ●   |
| Two (2) 12 Volt sockets in the dashboard   | ●                        | ●                                | ●   |
| Grab handles for driver and front passenger on A pillar  | ●                        | ●                                | ●   |

| Comfort and Convenience   | Van | Single Cab | Dual Cab |
|---|-----|------------|----------|
| <b>Functional Equipment</b>   |     |            |          |
| Acoustic warning when reverse gear is engaged, dimming  | ○   | ○          | ○        |
| Digital radio reception (DAB+)  | ○   | ○          | ○        |
| Customer-specific Function Control Unit (CFCU) with bodybuilder programming   | ●   | ●          | ●        |
| Customer-specific Function Control Unit (CFCU) with bodybuilder programming and telematics preparation  | ○   | ○          | ○        |
| <b>Cargo Area Upgrade Package</b>   |     |            |          |
| Load compartment lighting with four (4) LED spot lights and grab handles on each D pillar (2 in total)  | ○   | —          | —        |
| <b>Trendline Styling Package</b>  |     |            |          |
| Illuminated step in the cabin, one additional 12V outlet in cabin, chrome elements in the interior, hub caps with chrome emblems, radio grille painted with 3 (three) chrome molding, front fog lights with cornering function  | ○   | ○          | ○        |
| <b>Winter Package</b>   |     |            |          |
| Heat-insulating windshield made of laminated glass (heated), leather-wrapped and heated multi-function steering wheel (3-spoke), heated washer nozzle in the front and headlamp washer system with washer fluid level indicator | ○   | ○          | ○        |
| <b>Colour Combinations</b>  |     |            |          |
| <b>Exterior Colours</b>   |     |            |          |
| Candy White   Solid paint finish  | ●   | ●          | ●        |
| Luminous Orange   Solid paint finish  | ○   | ○          | ○        |
| Cherry Red   Solid paint finish   | ○   | ○          | ○        |
| Deep Ocean Blue   Solid paint finish  | ○   | ○          | ○        |
| Reflex Silver   Metallic paint finish   | ○   | ○          | ○        |
| Indium Grey   Metallic paint finish   | ○   | ○          | ○        |
| Deep Black   Pearlescent paint finish   | ○   | ○          | ○        |
| <b>Seat Upholstery</b>  |     |            |          |
| Austin   Cloth seat upholstery   Titanium Black   | ●   | ●          | ●        |

# Volkswagen Accessories

Ready to handle what ever your working day demands

Volkswagen Genuine Accessories ensures your Volkswagen remains 100% Volkswagen. Perfectly tailored to your vehicle and tested to Volkswagen engineering standards to ensure uncompromising safety, quality and design.



## 01 Cargo securing net

The securing net can be attached directly to the vehicle's factory lashing points or to any position on the optional airline rails integrated into the vehicle floor using the optional tie-down belt fittings.

**Part.no 7C0017230** (1400 x 1025mm)

**Part.no 7C0017230A** (1775 x 1150mm)

**Part.no 7C0017230B** (2275 x 1650mm)

Overseas model shown for illustrating purpose only.



## 02 Weathershields

Helps reduce window fogging and deflect wind and rain

**Part.no 7C0072193** (front only)



## 03 Rubber floor mats, front

Keep the footwell clean all year round. The perfectly fitting and durable mats with Crafter insignia is attached to the floor using the integrated fastening system.

**Part.no 7C2061502A82V**



## 04 Rubber floor mats, rear

Protect your vehicle interior from dirt and moisture. They are designed to fit perfectly, are easy to clean and have a non-slip underside.

**Part.no 7C006151282V**

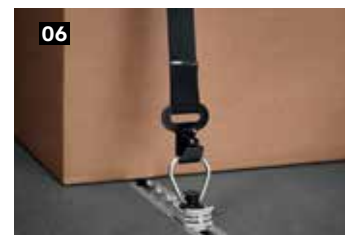


## 05 Roof bars

The Volkswagen roof bars serve as the ideal base system for all attachments. Easily transport larger and longer objects on the roof. Maximum roof bar load limit for 3-bar set is 150kg and 50kg for a single bar. Only available in conjunction with factory optional roof rail system.

**Part.no. 2E0071126A** (3-bar set)

**Part.no. 2E0071126B** (single bar)



## 06 Tie-down belt fitting set

The tie-down belt set is suitable for individual mounting to the lashing rails system. Delivery without belt and individual lashing point.

**Part.no 2E0017242** (set = 4 pieces)



## 07 Lashing Straps with Ratchets

The lashing straps provide you with a quick and simple way of securing your payload. Length: 3500mm.

**Part.no. 2E0017244**



# Technical Specifications

|                           |  |  |  |                   |   |                                     |
|---------------------------|--|--|--|-------------------|---|-------------------------------------|
| Engine                    | 2.0 litre TDI340 BlueMotion with engine Stop/Start system~ and brake energy recovery   |  | 2.0 litre TDI410 BlueMotion with engine Stop/Start system~ and brake energy recovery |                   |   |                                     |
| Type                      | 4-cylinder diesel engine, common rail turbo direct injection   |  | 4-cylinder diesel engine, common rail bi-turbo direct injection                      |                   |   |                                     |
| Max power, kW @ rpm       | 103 @ 3,500  |  | 130 @ 3,600  |                   |   |                                     |
| Max torque, Nm @ rpm      | 340 @ 2,000  |  | 410 @ 2,000  |                   |   |                                     |
| Cubic capacity, litres/cc | 2.0 / 1968   |  | 2.0 / 1968   |                   |   |                                     |
| Bore/stroke, mm           | 81.0 x 95.5  |  | 81.0 x 95.5  |                   |   |                                     |
| Fuel Type                 | Diesel, min. 51 CZ in accordance with DIN EN 590   |  | Diesel, min. 51 CZ in accordance with DIN EN 590                                     |                   |   |                                     |
| Fuel tank capacity, L     | 75   |  | 75   |                   |   |                                     |
| Compression ratio         | 15.5 : 1   |  | 15.5 : 1   |                   |   |                                     |
| Transmission              | 8 Speed Automatic  |  | 6 Speed Manual   | 8 Speed Automatic | 6 Speed Manual  | 8 Speed Automatic                   |
| Driven wheels             | Front Wheel Drive  |  | 4Motion All-Wheel Drive  |                   | Rear Wheel Drive<br>Single Rear Tyre  | Rear Wheel Drive<br>Twin Rear Tyres |
| Running Gear              |  |  |  |                   |   |                                     |
| Suspension                |  |  |  |                   |   |                                     |
| Front Axle                | MacPherson strut with double wishbone and anti-roll bar  |  | MacPherson strut with double wishbone and anti-roll bar                              |                   | MacPherson strut with double wishbone and anti-roll bar                     |                                     |
| Rear Axle                 | Rigid rear axle on leaf springs with load-dependent damper and anti-roll bar   |  | Rear coupling on leaf springs with load-dependent damper and anti-roll bar           |                   | Live rear axle on leaf springs with load-dependent damper and anti-roll bar |                                     |
| Suspension upgrades       | Optionally available   |  |  |                   |   |                                     |
| Steering                  | Electro-mechanical power-assisted rack & pinion steering   |  |  |                   |   |                                     |
| Brake systems             | Anti-lock Braking System (ABS) with Electronic Brake-pressure Distribution (EBD), Brake Assist and Electronic Stabilisation Program (ESP). Brake energy recuperation |  |  |                   |   |                                     |
| Brakes                    |  |  |  |                   |   |                                     |
| Front disc brakes, mm     | 303 x 28 ventilated  |  | 303 x 28 ventilated  |                   | 303 x 28 ventilated   |                                     |
| Rear disc brakes, mm      | 300 x 22 ventilated  |  | 300 x 22 ventilated  |                   | 303 x 28 ventilated   |                                     |

~The Start/Stop system is designed to reduce fuel consumption and CO<sub>2</sub> emissions. It achieves this by automatically switching off the engine while the vehicle is stationary and then starting it again automatically when the driver wants to drive off. There are certain operating conditions where the Start/Stop system is deactivated (e.g. during engine warm-up), please refer to the owner's manual for full operating information.

# Technical Specification (Vans)

| Weights and Capacities                        | MWB<br>Standard Roof |               |                   |                            | Van LWB<br>High Roof |               |                   |                            | LWB with Overhang<br>High Roof |               |                            |
|---|----------------------|---------------|-------------------|----------------------------|----------------------|---------------|-------------------|----------------------------|--------------------------------|---------------|----------------------------|
|   | TDI340<br>FWD        | TDI410<br>FWD | TDI410<br>4Motion | TDI410<br>RWD Dual<br>Tyre | TDI340<br>FWD        | TDI410<br>FWD | TDI410<br>4Motion | TDI410<br>RWD Dual<br>Tyre | TDI340<br>FWD                  | TDI410<br>FWD | TDI410<br>RWD<br>Dual Tyre |
| Gross Vehicle Weight (GVM), kg                | 3,550                | 3,550         | 3,550             | 4,490                      | 3,550                | 3,550         | 3,550             | 4,490                      | 3,550                          | 3,550         | 4,490                      |
| Unladen Weight <sup>1</sup> , kg (manual)     | -                    | 2,133         | 2,258             | -                          | -                    | 2,276         | 2,404             | -                          | -                              | -             | -                          |
| Payload maximum <sup>2</sup> , kg (manual)    | -                    | 1,417         | 1,292             | -                          | -                    | 1,274         | 1,146             | -                          | -                              | -             | -                          |
| Unladen Weight <sup>1</sup> , kg (automatic)  | 2,156                | 2,165         | 2,292             | 2,465                      | 2,299                | 2,308         | 2,435             | 2,617                      | 2,370                          | 2,379         | 2,690                      |
| Payload maximum <sup>2</sup> , kg (automatic) | 1,394                | 1,385         | 1,258             | 2,025                      | 1,251                | 1,242         | 1,115             | 1,873                      | 1,180                          | 1,171         | 1,800                      |
| Front axle load limit, kg                     | 1,800                | 1,800         | 1,800             | 2,220                      | 1,800                | 1,800         | 1,800             | 2,220                      | 1,800                          | 1,800         | 2,220                      |
| Rear axle load limit, kg                      | 2,100                | 2,100         | 2,100             | 3,500                      | 2,100                | 2,100         | 2,100             | 3,500                      | 2,100                          | 2,100         | 3,500                      |
| Towing <sup>*</sup> Capacity - Braked, kg     | 2,500                | 2,500         | TBC°              | TBC°                       | 2,500                | 2,500         | TBC°              | TBC°                       | TBC°                           | TBC°          | TBC°                       |
| Towing <sup>*</sup> Capacity - Unbraked, kg   | 750                  | 750           | TBC°              | TBC°                       | 750                  | 750           | TBC°              | TBC°                       | TBC°                           | TBC°          | TBC°                       |
| Towing Downball Load, kg                      | 150                  | 150           | 150               | 150                        | 150                  | 150           | 150               | 150                        | 150                            | 150           | 150                        |
| Roof Load, kg                                 | 300                  | 300           | 300               | 300                        | 150                  | 150           | 150               | 150                        | -                              | -             | -                          |
| <b>Exterior Dimensions</b>                    |                      |               |                   |                            |                      |               |                   |                            |                                |               |                            |
| Wheelbase, mm                                 |                      | 3,640         | 3,640             | 3,640                      |                      | 4,490         | 4,490             | 4,490                      |                                | 4,490         | 4,490                      |
| Vehicle Length, mm                            |                      | 5,986         | 5,986             | 5,986                      |                      | 6,836         | 6,836             | 6,836                      |                                | 7,391         | 7,391                      |
| Vehicle Width, mm including mirrors           |                      | 2,427         | 2,427             | 2,427                      |                      | 2,427         | 2,427             | 2,427                      |                                | 2,427         | 2,427                      |
| Vehicle Width, mm excluding mirrors           |                      | 2,040         | 2,040             | 2,069                      |                      | 2,040         | 2,040             | 2,069                      |                                | 2,040         | 2,069                      |
| Vehicle Height, mm                            |                      | 2,355         | 2,355             | 2,390                      |                      | 2,590         | 2,590             | 2,625                      |                                | 2,590         | 2,637                      |
| Front Overhang, mm                            |                      | 1,000         | 1,000             | 1,000                      |                      | 1,000         | 1,000             | 1,000                      |                                | 1,000         | 1,000                      |
| Rear Overhang, mm                             |                      | 1,346         | 1,346             | 1,346                      |                      | 1,346         | 1,346             | 1,346                      |                                | 1,901         | 1,901                      |
| Ground Clearance, mm                          |                      | 210           | 195               | 195                        |                      | 210           | 195               | 195                        |                                | 195           | 195                        |
| Slope Angle - Front (degrees)                 |                      | 19.3          | 20.9              | 19.0                       |                      | 19.3          | 20.9              | 19.0                       |                                | 19.3          | 19.0                       |
| Slope Angle - Rear (degrees)                  |                      | 13.3          | 12.7              | 14.5                       |                      | 13.3          | 12.7              | 14.5                       |                                | 9.2           | 10.1                       |
| Ramp Angle (degrees)                          |                      | 12.6          | 11.9              | 14.0                       |                      | 12.6          | 11.9              | 14.0                       |                                | 8.1           | 9.1                        |
| Turning Circle (m)                            |                      | 13.6          | 13.6              | 13.6                       |                      | 16.2          | 16.2              | 16.2                       |                                | 16.2          | 16.2                       |
| <b>Interior Dimensions</b>                    |                      |               |                   |                            |                      |               |                   |                            |                                |               |                            |
| Seating capacity                              |                      | 3             | 3                 | 3                          |                      | 3             | 3                 | 3                          |                                | 3             | 3                          |
| Cargo Volume (L) - behind 1st row             |                      | 9,900         | 9,300             | 9,300                      |                      | 14,400        | 13,600            | 13,600                     |                                | 16,400        | 15,500                     |
| Load Compartment Length, mm                   |                      | 3,450         | 3,450             | 3,450                      |                      | 4,300         | 4,300             | 4,300                      |                                | 4,855         | 4,855                      |
| Load Compartment Width, mm - maximum          |                      | 1,832         | 1,832             | 1,832                      |                      | 1,832         | 1,832             | 1,832                      |                                | 1,832         | 1,832                      |
| Load Compartment Width, mm - at wheel arches  |                      | 1,380         | 1,380             | 1,030                      |                      | 1,380         | 1,380             | 1,030                      |                                | 1,380         | 1,030                      |
| Load Compartment Height, mm                   |                      | 1,726         | 1,626             | 1,626                      |                      | 1,961         | 1,861             | 1,861                      |                                | 1,961         | 1,861                      |
| Sliding Door Width, mm                        |                      | 1,311         | 1,311             | 1,311                      |                      | 1,311         | 1,311             | 1,311                      |                                | 1,311         | 1,311                      |
| Sliding Door Height, mm                       |                      | 1,587         | 1,487             | 1,487                      |                      | 1,822         | 1,722             | 1,722                      |                                | 1,822         | 1,722                      |
| Tailgate Width, mm                            |                      | 1,552         | 1,552             | 1,552                      |                      | 1,552         | 1,552             | 1,552                      |                                | 1,552         | 1,522                      |
| Tailgate Height, mm                           |                      | 1,605         | 1,505             | 1,505                      |                      | 1,840         | 1,740             | 1,740                      |                                | 1,840         | 1,740                      |
| Load Sill Height, mm                          |                      | 570           | 670               | 720                        |                      | 570           | 670               | 720                        |                                | 570           | 720                        |

● Standard ○ Optional — Not Available MWB = Medium Wheelbase LWB = Long Wheelbase LWO = Long Wheelbase with Overhang FWD = Front Wheel Drive RWD = Rear Wheel Drive C35 = standard 3.55t GVM single rear tyre C50 = standard 4.49t GVM twin rear tyre

1. The Unladen Mass (UM) includes 10L of fuel, vehicle fluids and no occupants. Figures quoted are for base model vehicles only.

2. Payload is defined as the Gross Vehicle Mass (GVM) minus the Kerb Mass. Payload is the maximum combined weight of occupants, cargo, added structures and tow ball down weight (when towing). GVM must not be exceeded.

\*Towing capacities are applicable to Volkswagen Genuine Accessory Tow Bar. Towing capacity figures are maximum figures and actual towing capacity depends on factors including the laden mass of the vehicle, driving conditions and fitment of any accessories. Volkswagen Group Australia does not endorse or will not be held liable for any claim, loss or damage arising from the use or fitment of electronic trailer brakes.

°Towing capacities to be confirmed in January 2019.

# Technical Specification (Cab Chassis)

| Weights and Capacities                                       | Single Cab                  |                   |                   | Single Cab LWB    |                               |                             | Dual Cab                    |                   |                   | Dual Cab LWB      |                               |                             |
|--|-----------------------------|-------------------|-------------------|-------------------|-------------------------------|-----------------------------|-----------------------------|-------------------|-------------------|-------------------|-------------------------------|-----------------------------|
|  | TDI410<br>RWD<br>Dual Tyres | TDI340<br>FWD     | TDI410<br>FWD     | TDI410<br>4Motion | TDI410<br>RWD<br>Single Tyres | TDI410<br>RWD<br>Dual Tyres | TDI410<br>RWD<br>Dual Tyres | TDI340<br>FWD     | TDI410<br>FWD     | TDI410<br>4Motion | TDI410<br>RWD<br>Single Tyres | TDI410<br>RWD<br>Dual Tyres |
| Gross Vehicle Weight (GVM), kg                               | 4,490                       | 3,550             | 3,550             | 3,550             | 3,550                         | 4,490                       | 4,490                       | 3,550             | 3,550             | 3,550             | 3,550                         | 4,490                       |
| Unladen Weight <sup>1</sup> , kg (manual)                    | -                           | -                 | -                 | -                 | 2,159                         | -                           | -                           | -                 | -                 | -                 | 1,977                         | -                           |
| Payload maximum <sup>2</sup> , kg (manual)                   | -                           | -                 | -                 | -                 | 1,391                         | -                           | -                           | -                 | -                 | -                 | 1,573                         | -                           |
| Unladen Weight <sup>1</sup> , kg (automatic)                 | 2,098                       | 1,905             | 1,914             | 2,039             | -                             | 2,141                       | 2,244                       | 2,087             | 2,096             | 2,221             | -                             | 2,292                       |
| Payload maximum <sup>2</sup> , kg (automatic)                | 2,392                       | 1,645             | 1,636             | 1,511             | -                             | 2,349                       | 2,246                       | 1,463             | 1,454             | 1,329             | -                             | 2,198                       |
| Front axle load limit, kg                                    | 2,200                       | 1,800             | 1,800             | 1,800             | 1,800                         | 2,200                       | 2,200                       | 2,100             | 2,100             |                   | 2,100                         | 2,200                       |
| Rear axle load limit, kg                                     | 3,500                       | 2,100             | 2,100             | 2,100             | 2,250                         | 3,500                       | 3,500                       | 2,100             | 2,100             |                   | 2,250                         | 3,500                       |
| Towing Capacity - Braked, kg                                 | TBC°                        | TBC°              | 2,000             | TBC°              | TBC°                          | TBC°                        | TBC°                        | TBC°              | 2,000             | TBC°              | TBC°                          | TBC°                        |
| Towing Capacity - Unbraked, kg                               | TBC°                        | TBC°              | 750               | TBC°              | TBC°                          | TBC°                        | TBC°                        | TBC°              | 750               | TBC°              | TBC°                          | TBC°                        |
| Towing Downball Load, kg                                     | 150                         | 150               | 150               | 150               | 150                           | 150                         | 150                         | 150               | 150               | 150               | 150                           | 150                         |
| Roof Load, kg  | 50                          | 50                | 50                | 50                | 50                            | 50                          | 50                          | 50                | 50                | 50                | 50                            | 50                          |
| Exterior Dimensions  |                             |                   |                   |                   |                               |                             |                             |                   |                   |                   |                               |                             |
| Wheelbase, mm  | 3,640                       | 4,490             | 4,490             | 4,490             | 4,490                         | 4,490                       | 3,640                       | 4,490             | 4,490             | 4,490             | 4,490                         | 4,490                       |
| Vehicle Length, mm   | 5,968                       | 6,846             | 6,846             | 6,846             | 6,846                         | 6,181                       | 5,968                       | 6,846             | 6,846             | 6,846             | 6,846                         | 6,818                       |
| Vehicle Length with optional alloy tray, mm                  | 6,204                       | 7,004             | 7,004             | 7,004             | 7,004                         | 7,004                       | 6,204                       | 7,004             | 7,004             | 7,004             | 7,004                         | 7,004                       |
| Vehicle Width including mirrors, mm                          | 2,427<br>(2,657*)           | 2,427<br>(2,657*) | 2,427<br>(2,657*) | 2,427<br>(2,657*) | 2,427<br>(2,657*)             | 2,427<br>(2,657*)           | 2,427<br>(2,657*)           | 2,427<br>(2,657*) | 2,427<br>(2,657*) | 2,427<br>(2,657*) | 2,427<br>(2,657*)             | 2,427<br>(2,657*)           |
| Vehicle Width excluding mirrors, mm                          | 2,033                       | 2,033             | 2,033             | 2,033             | 2,033                         | 2,033                       | 2,037                       | 2,037             | 2,037             | 2,037             | 2,037                         | 2,037                       |
| Vehicle Width excluding mirrors with optional alloy tray, mm | 2,098                       | 2,098             | 2,098             | 2,098             | 2,098                         | 2,098                       | 2,098                       | 2,098             | 2,098             | 2,098             | 2,098                         | 2,098                       |
| Vehicle Height, mm   | 2,327                       | 2,305             | 2,305             | 2,305             | 2,305                         | 2,319                       | 2,352                       | 2,321             | 2,321             | 2,321             | 2,321                         | 2,339                       |
| Front Overhang, mm   | 1,000                       | 1,000             | 1,000             | 1,000             | 1,000                         | 1,000                       | 1,000                       | 1,000             | 1,000             | 1,000             | 1,000                         | 1,000                       |
| Rear Overhang, mm  | 1,328                       | 1,356             | 1,356             | 1,356             | 1,356                         | 1,328                       | 1,328                       | 1,356             | 1,356             | 1,356             | 1,356                         | 1,328                       |
| Rear Overhang with optional alloy tray, mm                   | 1,564                       | 1,514             | 1,514             | 1,514             | 1,514                         | 1,514                       | 1,564                       | 1,514             | 1,514             | 1,514             | 1,514                         | 1,514                       |
| Ground Clearance, mm   | 195                         | 195               | 195               | 195               | 195                           | 195                         | 195                         | 195               | 195               | 195               | 195                           | 195                         |
| Ramp angle (front)   | 19.0                        | 19.3              | 20.9              | 20.9              | 20.9                          | 19.0                        | 19.0                        | 19.3              | 20.9              | 20.9              | 20.9                          | 19.0                        |
| Ramp angle (rear)  | 10.8                        | 9.6               | 8.9               | 8.9               | 8.9                           | 10.8                        | 10.8                        | 9.6               | 8.9               | 8.9               | 8.9                           | 10.8                        |
| Ramp angle (rear) with optional alloy tray                   | 10.8                        | 18.4              | 17.7              | 17.7              | 17.7                          | 10.8                        | 10.8                        | 18.4              | 17.7              | 17.7              | 17.7                          | 10.8                        |
| Turning Circle, m  | 13.6                        | 16.2              | 16.2              | 16.2              | 16.2                          | 16.2                        | 13.6                        | 16.2              | 16.2              | 16.2              | 16.2                          | 16.2                        |
| Interior Dimensions  |                             |                   |                   |                   |                               |                             |                             |                   |                   |                   |                               |                             |
| Seating capacity   | 3                           | 3                 | 3                 | 3                 | 3                             | 3                           | 7                           | 7                 | 7                 | 7                 | 7                             | 7                           |
| Load Platform with optional alloy tray, m <sup>2</sup>       | 7.1                         | 8.8               | 8.8               | 8.8               | 8.8                           | 8.8                         | 5.5                         | 7.1               | 7.1               | 7.1               | 7.1                           | 7.1                         |
| Load Compartment Length, mm                                  | 3,500                       | 4,300             | 4,300             | 4,300             | 4,300                         | 4,300                       | 2,700                       | 3,500             | 3,500             | 3,500             | 3,500                         | 3,500                       |
| Load Compartment Width - maximum, mm                         | 2,040                       | 2,040             | 2,040             | 2,040             | 2,040                         | 2,040                       | 2,040                       | 2,040             | 2,040             | 2,040             | 2,040                         | 2,040                       |
| Load Compartment Width - at wheel arches, mm                 | 2,040                       | 2,040             | 2,040             | 2,040             | 2,040                         | 2,040                       | 2,040                       | 2,040             | 2,040             | 2,040             | 2,040                         | 2,040                       |
| Load Compartment Height, mm                                  | 400                         | 400               | 400               | 400               | 400                           | 400                         | 400                         | 400               | 400               | 400               | 400                           | 400                         |
| Load Sill Height with optional alloy tray, mm                | 1,040                       | 1,000             | 1,000             | 1,000             | 1,000                         | 1,035                       | 1,040                       | 1,000             | 1,000             | 1,000             | 1,000                         | 1,035                       |

\* This value applies for the optional bow-mounted door mirror extension.

● Standard   ○ Optional   — Not Available   MWB = Medium Wheelbase   LWB = Long Wheelbase   LWO = Long Wheelbase with Overhang   FWD = Front Wheel Drive   RWD = Rear Wheel Drive   C35 = standard 3.55t GVM single rear tyre   C50 = standard 4.49t GVM twin rear tyre

1. The Unladen Mass (UM) includes 10L of fuel, vehicle fluids and no occupants. Figures quoted are for base model vehicles only.

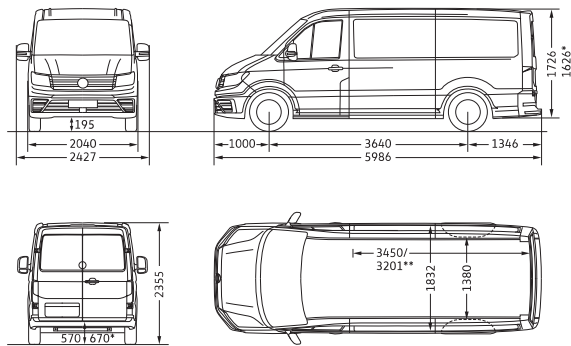
2. Payload is defined as the Gross Vehicle Mass (GVM) minus the Kerb Mass. Payload is the maximum combined weight of occupants, cargo, added structures and tow ball down weight (when towing). GVM must not be exceeded.

\*Towing capacities are applicable to Volkswagen Genuine Accessory Tow Bar. Towing capacity figures are maximum figures and actual towing capacity depends on factors including the laden mass of the vehicle, driving conditions and fitment of any accessories. Volkswagen Group Australia does not endorse or will not be held liable for any claim, loss or damage arising from the use or fitment of electronic trailer brakes.

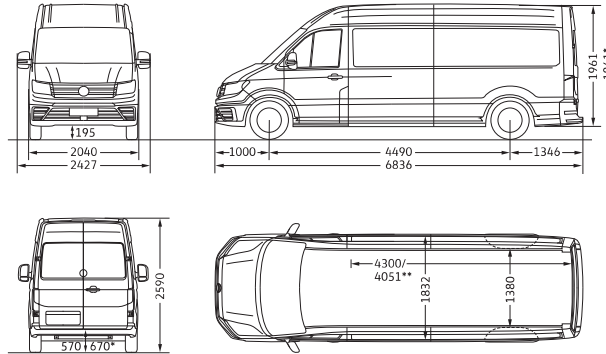
\*Towing capacities to be confirmed in January 2019.

# Dimensions

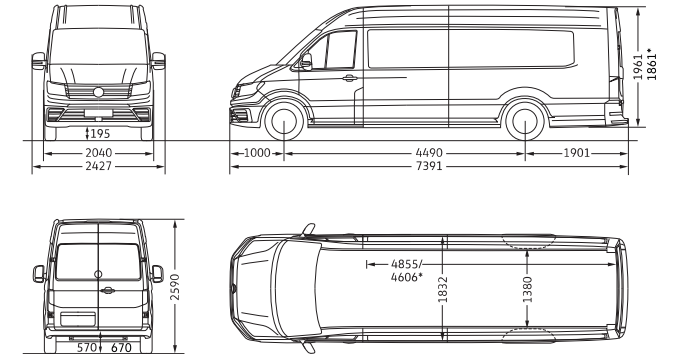
**Crafter 35 Van MWB Standard Roof**



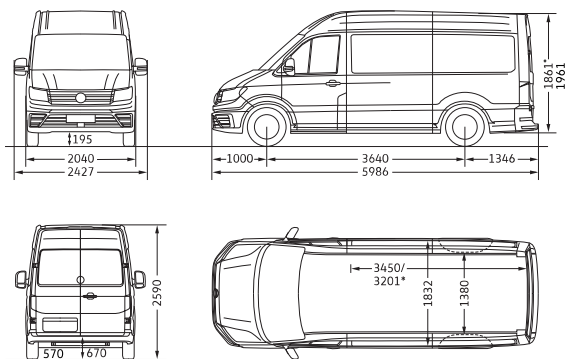
**Crafter 35 Van LWB high roof**



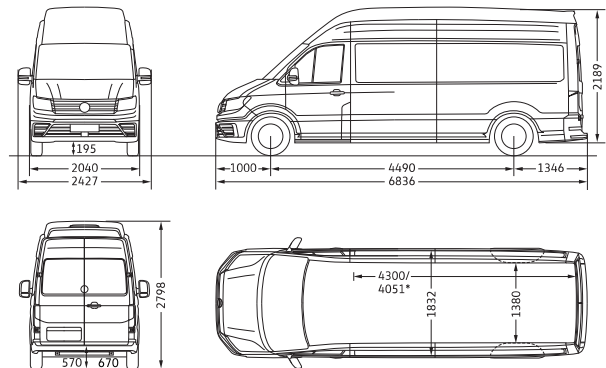
**Crafter 35 Van LWB with overhang high roof**



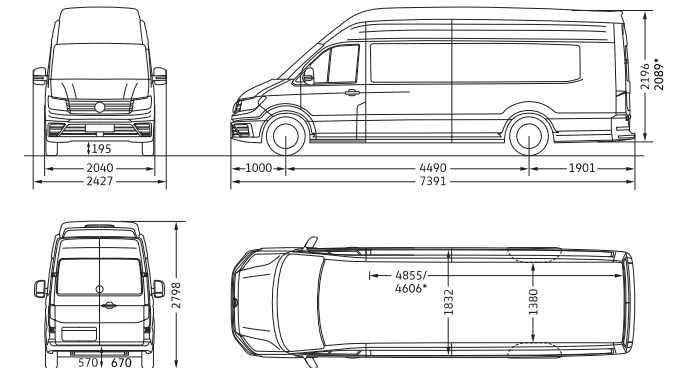
**Crafter 35 Van MWB high roof**



**Crafter 35 Van LWB super-high roof**

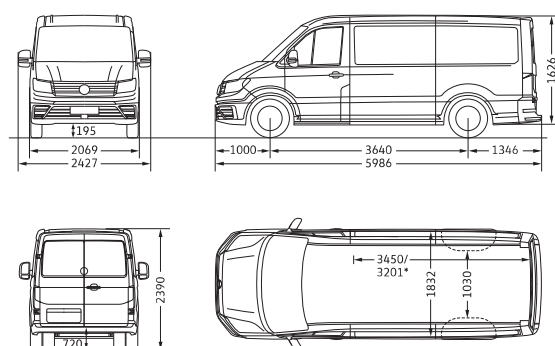


**Crafter 35 Van LWB with overhang super-high roof**

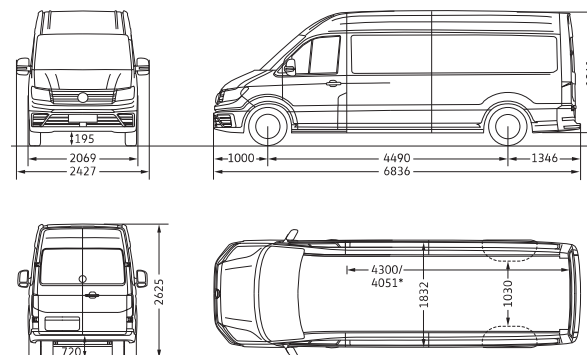


# Dimensions

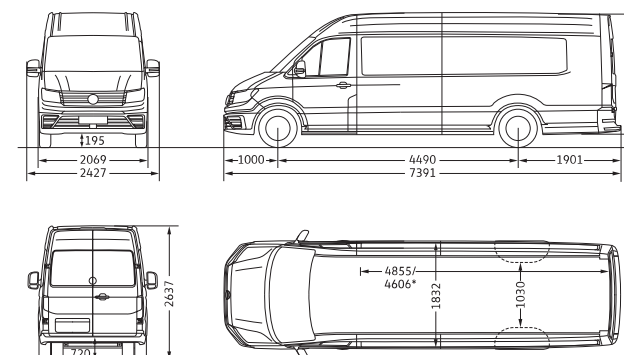
**Crafter 50 Van MWB with standard roof**



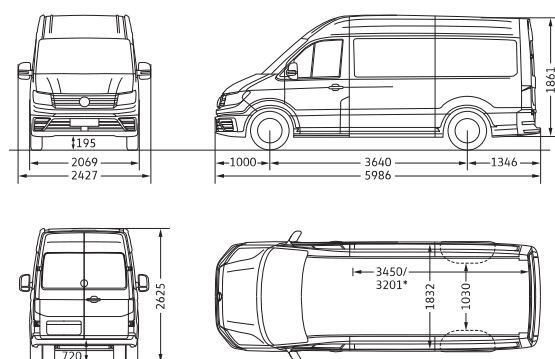
**Crafter 50 Van LWB with high roof**



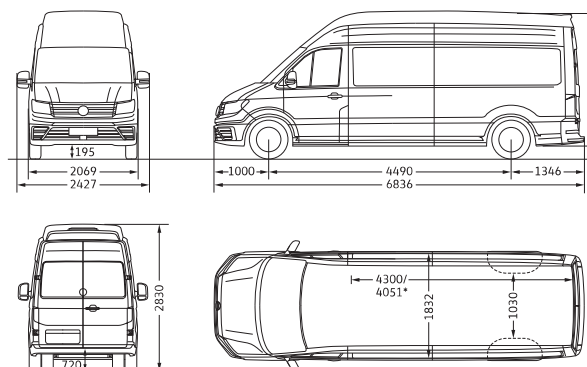
**Crafter 50 Van LWB with overhang high roof**



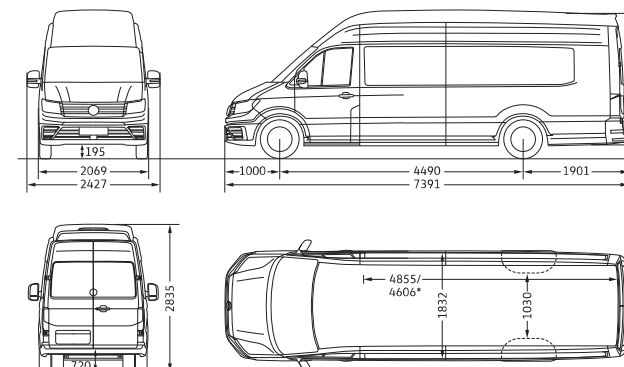
**Crafter 50 Van MWB with high roof**



**Crafter 50 Van LWB with super-high roof**

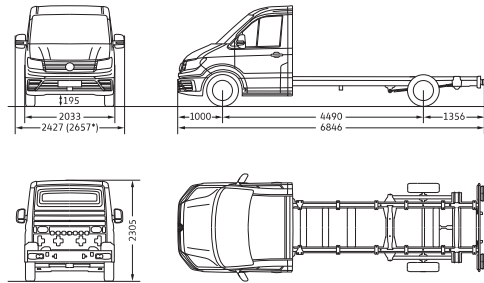


**Crafter 50 Van LWB with overhang super-high roof**

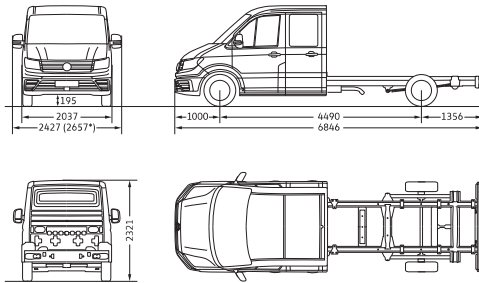


# Dimensions

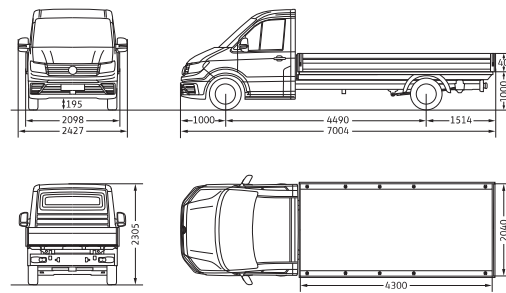
**Crafter 35 Single Cab Chassis LWB**



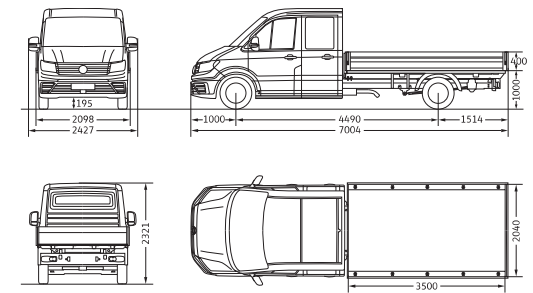
**Crafter 35 Dual Cab Chassis LWB**



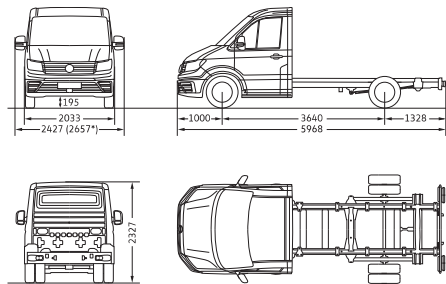
**Crafter 35 Single Cab LWB with optional tray**



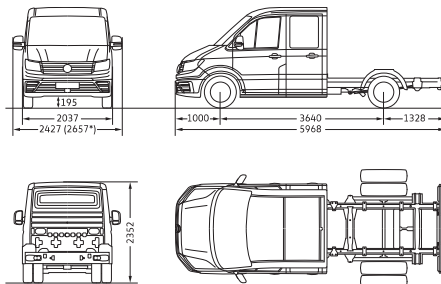
**Crafter 35 Dual Cab LWB with optional tray**



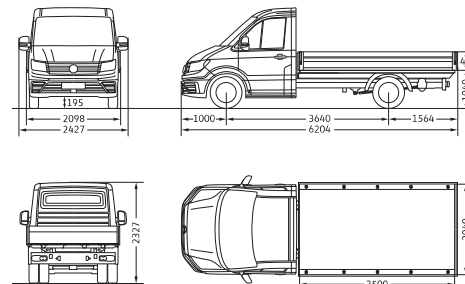
**Crafter 50 Single Cab Chassis MWB**



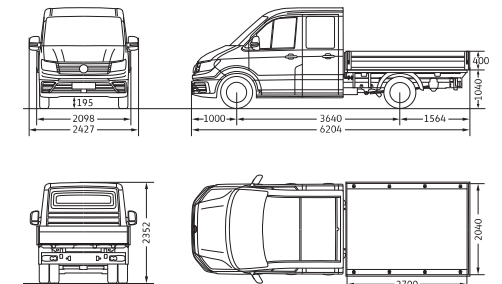
**Crafter 50 Dual Cab Chassis MWB**



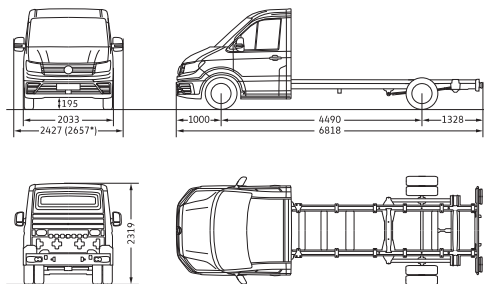
**Crafter 50 Single Cab Chassis MWB with optional tray**



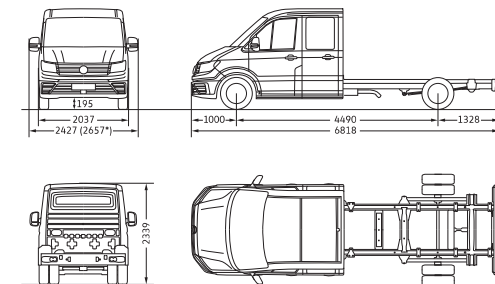
**Crafter 50 Dual Cab Chassis MWB with optional tray**



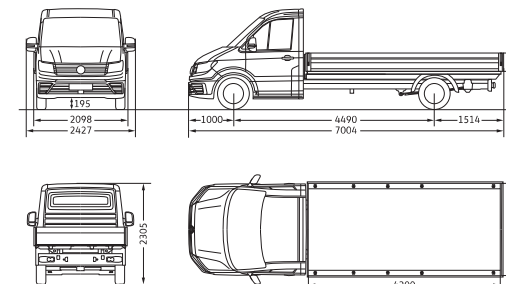
**Crafter 50 Single Cab Chassis LWB**



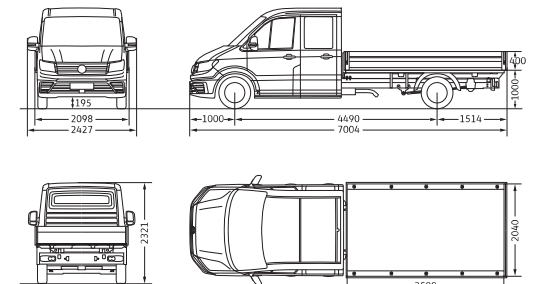
**Crafter 50 Dual Cab Chassis LWB**



**Crafter 50 Single Cab Chassis LWB with optional tray**



**Crafter 50 Dual Cab Chassis LWB with optional tray**



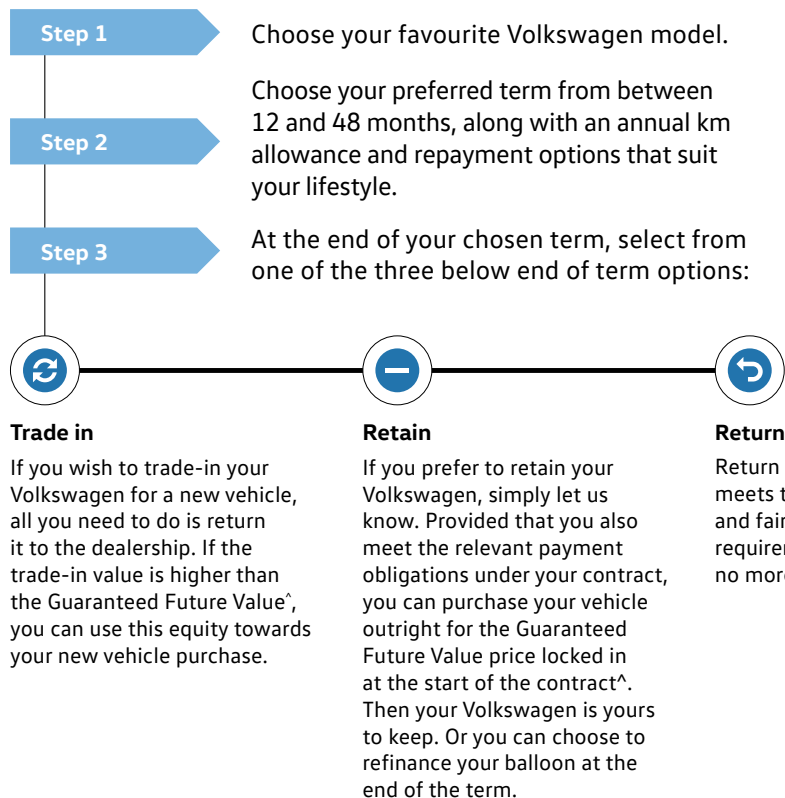
# Volkswagen Choice: Protecting your investment

**Volkswagen Choice**

Guaranteed Future Value

We're out to prove that there still are some guarantees in life. We've developed Volkswagen Choice<sup>^</sup> - a flexible finance solution that provides you with the assurance of knowing exactly what the minimum value of your vehicle will be down the track.

With Volkswagen Choice<sup>^</sup>, you can enjoy your car without worrying about what the future will bring, providing peace of mind.



To find out more,  
go to <https://www.volkswagen.com.au/en/financial-services/guaranteed-future-value.html>

<sup>^</sup>The Volkswagen Choice Program consists of an option to return the vehicle to Volkswagen Financial Services (VFS)\*\* at the end of the term and require VFS\*\* to purchase the vehicle at an agreed price known as the Guaranteed Future Value or GFV as determined by VFS\*\* and set out in your contract. At the end of the term, you can elect to: (1) trade-in the vehicle; (2) exercise the option to return the vehicle; or (3) retain the vehicle by paying the GFV. The GFV is not a representation by VFS\*\* as to the likely market value of the vehicle as at the end of your contract. The option is available on new and demonstrator Volkswagen vehicles for selected models only. Please verify with your dealership the vehicles that are eligible for the program. The GFV will be reduced, and you will be liable for any loan contract deficit, if you exceed the nominated kilometre allowance and/or the vehicle is not in an acceptable condition in accordance with the Fair Wear and Tear Guide available at [www.volkswagen.com.au](http://www.volkswagen.com.au). Other terms and conditions apply. The cost of the Volkswagen Choice Program is incorporated into the applicable interest rate. Please read the full terms and conditions. Please consider whether these products and services are appropriate for your circumstances. Before acting on any of the information on this page, please seek independent financial and tax advice. Full terms and conditions are available upon application. Available only to approved applicants of VFS\*\*. Subject to credit assessment. Standard fees and charges apply. Fleet, government, rental buyers, hire car and chauffeur companies are excluded. Available at participating Volkswagen dealers. \*\*VFS is a trading name of Volkswagen Financial Services Australia Pty Limited ABN 20 097 071 460. Australian Credit Licence 389344.

# General information

---

## Owning a Volkswagen



### 3 Years 24-Hour Roadside Assistance

As a valued customer, you can be assured that wherever you travel within Australia, you will have access to roadside assistance, 24 hours a day, 365 days a year. This is complimentary for the duration of the vehicle's original Volkswagen warranty period. You will receive help in the event of a breakdown or accident and, if required, your vehicle will be mobilised or transported to an authorised Volkswagen Dealer. As a Volkswagen owner you will also have access to the additional benefits of accommodation and car rental if your vehicle cannot be mobilised within 24 hours, when you are over 100km away from home.

### Volkswagen New Vehicle Warranty

Every new Volkswagen vehicle is covered by a three year unlimited kilometre manufacturer's warranty, which includes Volkswagen Assist (24-hour roadside assistance). It is also covered by a 3 year paintwork and 12-year anticorrosion perforation warranty. Conditions and exclusions apply, please consult your local Volkswagen Dealer or visit [www.volkswagen.com.au/warranty](http://www.volkswagen.com.au/warranty). Your rights under this warranty are provided in addition to, and in some cases overlap with, consumer guarantees under Australian Consumer Law and do not limit or replace them.



### Volkswagen Genuine Parts®

Volkswagen Genuine Parts® are designed for your vehicle and approved by Volkswagen, with particular regard to safety. The workmanship, dimensional accuracy and materials used in these parts comply with factory specifications. To ensure safety and reliability, Volkswagen recommends the use of Volkswagen Genuine Parts®. All Volkswagen Genuine Parts® come with a 2 year unlimited kilometre warranty. Warranty for accessories fitted on the vehicle at time of delivery is 3 years unlimited kilometres warranty. Conditions and exclusions apply, see [www.volkswagen.com.au/warranty](http://www.volkswagen.com.au/warranty) for details. Your rights under this warranty are provided in addition to, and in some cases overlap with, consumer guarantees under Australian Consumer Law and do not limit or replace them.

### Volkswagen Financial Services

Choosing a new car is a very personal thing, and we think car finance should be just as personal. We are here to help you create an individually tailored mobility solution that's perfect for your budget, your lifestyle and your new vehicle. When you choose an exceptional vehicle, it makes sense to choose an exceptional finance product to match. That's why we've designed our finance options specifically for Volkswagen drivers, offering excellent flexibility, reliability and service for the discerning motorist. And because your finance package is individually tailored with the features you need, it's both practical and affordable. Speak to your local participating authorised Volkswagen Dealer today to put together a solution that best suits your lifestyle.



### Volkswagen Assured Service

Volkswagen Assured Servicing provides clear and transparent service pricing for your Volkswagen's first 5 scheduled services at an authorised Volkswagen Dealer. To find out the cost of your Volkswagen's next standard scheduled service visit the Service Pricing Guide on [www.volkswagen.com.au](http://www.volkswagen.com.au)



# The New Crafter Range

Volkswagen Group Australia Pty Ltd  
24 Muir Road Chullora NSW 2190  
ABN 14 093 117 876

Printed in Australia  
July 2018  
[www.volkswagen.com.au](http://www.volkswagen.com.au)

Publication: VWCCRAPRESSSPMY19

## Important information

Apple CarPlay® is a registered trademark of Apple Inc. Android Auto™ is a registered trademark of Google Inc. MirrorLink® is a registered trademark of Car Connectivity Consortium LLC. Bluetooth® is a registered trademark of Bluetooth SIG Inc.

Volkswagen distributed by Volkswagen Group Australia Pty Ltd (ABN 14 093 117 876) of 24 Muir Road Chullora, NSW 2190. Specifications are as planned at July 2018, for Model Year 2019 and are subject to change without notice or obligation. All information in this brochure are correct at the time of publication, however variations may occur from time to time and Volkswagen, in so far as it is permitted by law to do so, shall not be liable in any way as a result of any reliance by any person on anything contained in this brochure. Authorised Volkswagen dealers will provide up-to-date information on model application, design feature, prices, and availability on request.

Your Volkswagen dealer.